

# These Bitcoins10x Terms of Use

These Bitcoins10x Terms of Use is entered into between you (hereinafter referred to as “you” or “your”) and Bitcoins10x operators (as defined below). By accessing, downloading, using or clicking on “I agree” to accept any Bitcoins10x Services (as defined below) provided by Bitcoins10x (as defined below), you agree that you have read, understood and accepted all of the terms and conditions stipulated in these Terms of Use (hereinafter referred to as “these Terms”) as well as our Privacy Policy at [www.Bitcoins10x.com/en/privacy](http://www.Bitcoins10x.com/en/privacy). In addition, when using some features of the Services, you may be subject to specific additional terms and conditions applicable to those features.

Please read the terms carefully as they govern your use of Bitcoins10x Services. **THESE TERMS CONTAIN IMPORTANT PROVISIONS INCLUDING AN ARBITRATION PROVISION THAT REQUIRES ALL CLAIMS TO BE RESOLVED BY WAY OF LEGALLY BINDING ARBITRATION.** The terms of the arbitration provision are set forth in Article 10, “Resolving Disputes: Forum, Arbitration, Class Action Waiver”, hereunder. As with any asset, the values of Digital Currencies (as defined below) may fluctuate significantly and there is a substantial risk of economic losses when purchasing, selling, holding or investing in Digital Currencies and their derivatives. **BY MAKING USE OF Bitcoins10x SERVICES, YOU ACKNOWLEDGE AND AGREE THAT: (1) YOU ARE AWARE OF THE RISKS ASSOCIATED WITH TRANSACTIONS OF DIGITAL CURRENCIES AND THEIR DERIVATIVES; (2) YOU SHALL ASSUME ALL RISKS RELATED TO THE USE OF Bitcoins10x SERVICES AND TRANSACTIONS OF DIGITAL CURRENCIES AND THEIR DERIVATIVES; AND (3) Bitcoins10x SHALL NOT BE LIABLE FOR ANY SUCH RISKS OR ADVERSE OUTCOMES.**

By accessing, using or attempting to use Bitcoins10x Services in any capacity, you acknowledge that you accept and agree to be bound by these Terms. If you do not agree, do not access Bitcoins10x or utilize Bitcoins10x services.

## I. Definitions

**1. Bitcoins10x** refers to an ecosystem comprising Bitcoins10x websites (whose domain names include but are not limited to <https://www.Bitcoins10x.com/en>), mobile applications, clients, applets and other applications that are developed to offer Bitcoins10x Services, and includes independently-operated platforms, websites and clients within the ecosystem (e.g. Bitcoins10x’s Open Platform, Bitcoins10x Launchpad, Bitcoins10x Labs, Bitcoins10x Charity, Bitcoins10x DEX, Bitcoins10x X, JEX, Trust Wallet, and fiat gateways). In case of any inconsistency between relevant terms of use of the above platforms and the contents of these Terms, the respective applicable terms of such platforms shall prevail.

**2. Bitcoins10x Operators** : refer to all parties that run Bitcoins10x, including but not limited to legal persons, unincorporated organizations and teams that provide Bitcoins10x Services and are responsible for such services. For convenience, unless otherwise stated, references to “Bitcoins10x” and “we” in these Terms specifically mean Bitcoins10x Operators. **UNDER THESE TERMS, Bitcoins10x OPERATORS MAY CHANGE AS Bitcoins10x’S BUSINESS ADJUSTS, IN WHICH CASE, THE CHANGED OPERATORS SHALL PERFORM THEIR OBLIGATIONS UNDER THESE TERMS WITH YOU AND PROVIDE SERVICES TO YOU, AND SUCH CHANGE DOES NOT AFFECT YOUR RIGHTS AND INTERESTS UNDER THESE TERMS. ADDITIONALLY, THE SCOPE OF Bitcoins10x OPERATORS MAY BE EXPANDED DUE TO THE PROVISION OF**

**NEW Bitcoins10x SERVICES, IN WHICH CASE, IF YOU CONTINUE TO USE Bitcoins10x SERVICES, IT IS DEEMED THAT YOU HAVE AGREED TO JOINTLY EXECUTE THESE TERMS WITH THE NEWLY ADDED Bitcoins10x OPERATORS. IN CASE OF A DISPUTE, YOU SHALL DETERMINE THE ENTITIES BY WHICH THESE TERMS ARE PERFORMED WITH YOU AND THE COUNTERPARTIES OF THE DISPUTE, DEPENDING ON THE SPECIFIC SERVICES YOU USE AND THE PARTICULAR ACTIONS THAT AFFECT YOUR RIGHTS OR INTERESTS.**

**3. Bitcoins10x Services** refer to various services provided to you by Bitcoins10x that are based on Internet and/or blockchain technologies and offered via Bitcoins10x websites, mobile applications, clients and other forms (including new ones enabled by future technological development). Bitcoins10x Services include but are not limited to such Bitcoins10x ecosystem components as Digital Asset Trading Platforms, the financing sector, Bitcoins10x Labs, Bitcoins10x Academy, Bitcoins10x Charity, Bitcoins10x Info, Bitcoins10x Launchpad, Bitcoins10x Research, Bitcoins10x Chain, Bitcoins10x X, Bitcoins10x Fiat Gateway, existing services offered by Trust Wallet and novel services to be provided by Bitcoins10x.

**4. Bitcoins10x Platform Rules** refer to all rules, interpretations, announcements, statements, letters of consent and other contents that have been and will be subsequently released by Bitcoins10x, as well as all regulations, implementation rules, product process descriptions, and announcements published in the Help Center or within products or service processes.

5. Users refer to all individuals, institutions or organizations that access, download or use Bitcoins10x or Bitcoins10x Services and who meet the criteria and conditions stipulated by Bitcoins10x. If there exist other agreements for such entities as developers, distributors, market makers, and Digital Currencies exchanges, such agreements shall be followed.

**6. Digital Currencies** refer to encrypted or digital tokens or cryptocurrencies with a certain value that are based on blockchain and cryptography technologies and are issued and managed in a decentralized form.

**7. Digital Assets** refer to Digital Currencies, their derivatives or other types of digitalized assets with a certain value.

**8. Bitcoins10x Accounts** refer to the foundational virtual accounts, including main accounts and subaccounts, which are opened by Bitcoins10x for Users to record on Bitcoins10x their usage of Bitcoins10x Services, transactions, asset changes and basic information. Bitcoins10x Accounts serve as the basis for Users to enjoy and exercise their rights on Bitcoins10x.

**9. Crypto-to-crypto Trading** refers to spot transactions in which one digital currency is exchanged for another digital currency.

**10. Fiat Trading** refers to spot transactions in which Digital Currencies are exchanged for fiat currencies or vice versa.

**11. Collateral Accounts** refer to special accounts opened by Users on Bitcoins10x to deposit and withdraw collateral (such as margins) in accordance with these Terms (including the Bitcoins10x Contract Services Agreement and Bitcoins10x Platform Rules), as required for contract transactions, leveraged trading and/or currency borrowing services.

**12. Loan/Lending** refers to Bitcoins10x's lending of Digital Currencies to Users at an interest collected in certain ways (in the form of Digital Currencies), including but not limited to the leveraged

trading and currency lending services currently offered, and other forms of loan/lending services to be launched by Bitcoins10x.

## **II. General Provisions**

### **1. About These Terms**

#### **a. Contractual Relationship**

These Terms constitute a legal agreement and create a binding contract between you and Bitcoins10x Operators.

#### **b. Supplementary Terms**

Due to the rapid development of Digital Currencies and Bitcoins10x, these Terms between you and Bitcoins10x Operators do not enumerate or cover all rights and obligations of each party, and do not guarantee full alignment with needs arising from future development. Therefore, **THE PRIVACY POLICY ( ) , Bitcoins10x PLATFORM RULES, AND ALL OTHER AGREEMENTS ENTERED INTO SEPARATELY BETWEEN YOU AND Bitcoins10x ARE DEEMED SUPPLEMENTARY TERMS THAT ARE AN INTEGRAL PART OF THESE TERMS AND SHALL HAVE THE SAME LEGAL EFFECT. YOUR USE OF Bitcoins10x SERVICES IS DEEMED YOUR ACCEPTANCE OF THE ABOVE SUPPLEMENTARY TERMS.**

#### **c. Changes to These Terms**

Bitcoins10x reserves the right to change or modify these Terms in its discretion at any time. Bitcoins10x will notify such changes by updating the terms on its website ( ) and modifying the [Last revised] date displayed on this page. **ANY AND ALL MODIFICATIONS OR CHANGES TO THESE TERMS WILL BECOME EFFECTIVE UPON PUBLICATION ON THE WEBSITE OR RELEASE TO USERS. THEREFORE, YOUR CONTINUED USE OF Bitcoins10x SERVICES IS DEEMED YOUR ACCEPTANCE OF THE MODIFIED AGREEMENT AND RULES. IF YOU DO NOT AGREE TO ANY CHANGES TO THESE TERMS, YOU MUST STOP USING Bitcoins10x SERVICES IMMEDIATELY. YOU ARE RECOMMENDED TO FREQUENTLY REVIEW THESE TERMS TO ENSURE YOUR UNDERSTANDING OF THE TERMS AND CONDITIONS THAT APPLY TO YOUR ACCESS TO AND USE OF Bitcoins10x SERVICES.**

#### **d. Prohibition of Use**

**BY ACCESSING AND USING Bitcoins10x SERVICES, YOU REPRESENT AND WARRANT THAT YOU HAVE NOT BEEN INCLUDED IN ANY TRADE EMBARGOES OR ECONOMIC SANCTIONS LIST (SUCH AS THE UNITED NATIONS SECURITY COUNCIL SANCTIONS LIST), THE LIST OF SPECIALLY DESIGNATED NATIONALS MAINTAINED BY OFAC (THE OFFICE OF FOREIGN ASSETS CONTROL OF THE U.S. DEPARTMENT OF THE TREASURY), OR THE DENIED PERSONS OR ENTITY LIST OF THE U.S. DEPARTMENT OF COMMERCE. Bitcoins10x RESERVES THE RIGHT TO CHOOSE MARKETS AND JURISDICTIONS TO CONDUCT BUSINESS, AND MAY RESTRICT OR REFUSE, IN ITS DISCRETION, THE PROVISION OF Bitcoins10x SERVICES IN CERTAIN COUNTRIES OR REGIONS.**

### **2. About Bitcoins10x**

As an important part of the Bitcoins10x Ecosystem, Bitcoins10x mainly serves as a global online platform for Digital Assets trading, and provides Users with a trading platform, financing services, technical services and other Digital Assets-related services. As further detailed in Article 3 below, Users must register and open an account with Bitcoins10x, and deposit Digital Assets into their account prior to trading. Users may, subject to the restrictions set forth in these Terms, apply for the withdrawal of Digital Assets.

Although Bitcoins10x has been committed to maintaining the accuracy of the information provided through Bitcoins10x Services, Bitcoins10x cannot and does not guarantee its accuracy, applicability, reliability, integrity, performance or appropriateness, nor shall Bitcoins10x be liable for any loss or damage that may be caused directly or indirectly by your use of these contents. The information about Bitcoins10x Services may change without notice, and the main purpose of providing such information is to help Users make independent decisions. Bitcoins10x does not provide investment or consulting advice of any kind, and is not responsible for the use or interpretation of information on Bitcoins10x or any other communication medium. All Users of Bitcoins10x Services must understand the risks involved in Digital Assets trading, and are recommended to exercise prudence and trade responsibly within their own capabilities.

### **3. Bitcoins10x Account Registration and Requirements**

#### **a. Registration**

All Users must apply for a Bitcoins10x Account at (<https://accounts.Bitcoins10x.com/en/register>) before using Bitcoins10x Services. When you register a Bitcoins10x Account, you must provide your real name, email address and password, and accept these Terms, the Privacy Policy, and other Bitcoins10x Platform Rules. Bitcoins10x may refuse, in its discretion, to open a Bitcoins10x Account for you. You agree to provide complete and accurate information when opening a Bitcoins10x Account, and agree to timely update any information you provide to Bitcoins10x to maintain the integrity and accuracy of the information. Only one User can be registered at a time, but each individual User (including any User that is a business or legal entity) may maintain only one main account at any given time. Institutional Users (including Users that are businesses and other legal entities) can open one or more subaccounts under the main account with the consent of Bitcoins10x. For certain Bitcoins10x Services, you may be required to set up a special account independent from your Bitcoins10x Account, based on the provisions of these Terms or the Supplementary Terms. The registration, use, protection and management of such trading accounts are equally governed by the provisions of this article and article 6, unless otherwise stated in these Terms or the Supplementary Terms.

#### **b. Eligibility**

By registering to use a Bitcoins10x Account, you represent and warrant that (i) as an individual, you are at least 18 or are of legal age to form a binding contract under applicable laws; (ii) as an individual, legal person, or other organization, you have full legal capacity and sufficient authorizations to enter into these Terms; (iii) you have not been previously suspended or removed from using Bitcoins10x Services; (iv) you do not currently have a Bitcoins10x Account; (v) you are neither a United States user, a Malaysia user, a Singapore-based user, or an Ontario (Canada)-based user; nor are you acting on behalf of a United States user, a Malaysia user, a Singapore-based user, or an Ontario (Canada)-based user. If you act as an employee or agent of a legal entity, and enter into these Terms on their behalf, you represent and warrant that you have all the necessary rights and authorizations to bind such legal entity;

(vi) your use of Bitcoins10x Services will not violate any and all laws and regulations applicable to you, including but not limited to regulations on anti-money laundering, anti-corruption, and counter-terrorist financing.

Please note that some products and services may not be available in certain jurisdictions or regions or to certain users. Bitcoins10x reserves the right to change, modify or impose additional restrictions at its discretion at any time.

Futures and Derivatives Products. USD<sup>Ⓢ</sup>-M Futures, Coin-M Futures, Margin, Bitcoins10x Options, Vanilla Options and Leveraged Tokens (“Futures and Derivatives Products”) will not be available to all users of the Netherlands, Germany, Italy, Australia and Hong Kong, and retail users of the United Kingdom.

Crypto Tokens. FLOW will not be available to users of Canada. Privacy tokens (XMR, ZEC, DASH, XVG, XZC, KMD, ZEN, PIVX and GRS) will not be available to users of Australia with PayID associated with the Bitcoins10x accounts.

### **c. User Identity Verification**

Your registration of an account with Bitcoins10x will be deemed your agreement to provide required personal information for identity verification. Such information will be used to verify Users’ identity, identify traces of money laundering, terrorist financing, fraud and other financial crimes through Bitcoins10x, or for other lawful purposes stated by Bitcoins10x. We will collect, use and share such information in accordance with our Privacy Policy. In addition to providing such information, you agree to allow us to keep a record of that information during the period for which your account is active and within five (5) years after your account is closed, in compliance with global industry standards on data storage. You also authorize us to conduct necessary investigations directly or through a third party to verify your identity or protect you and/or us from financial crimes, such as fraud. The information we require to verify your identity may include, but is not limited to, your name, email address, contact information, phone number, username, government-issued ID, date of birth, and other information collected during account registration. When providing the required information, you confirm it is true and accurate. **AFTER REGISTRATION, YOU MUST ENSURE THAT THE INFORMATION IS TRUE, COMPLETE, AND TIMELY UPDATED WHEN CHANGED. IF THERE ARE ANY GROUNDS FOR BELIEVING THAT ANY OF THE INFORMATION YOU PROVIDED IS INCORRECT, FALSE, OUTDATED OR INCOMPLETE, Bitcoins10x RESERVES THE RIGHT TO SEND YOU A NOTICE TO DEMAND CORRECTION, DIRECTLY DELETE THE RELEVANT INFORMATION, AND, AS THE CASE MAY BE, TERMINATE ALL OR PART OF Bitcoins10x SERVICES WE PROVIDE FOR YOU. IF WE ARE UNABLE TO REACH YOU WITH THE CONTACT INFORMATION YOU PROVIDED, YOU SHALL BE FULLY LIABLE FOR ANY LOSS OR EXPENSE CAUSED TO Bitcoins10x DURING YOUR USE OF Bitcoins10x SERVICES. YOU HEREBY ACKNOWLEDGE AND AGREE THAT YOU HAVE THE OBLIGATION TO UPDATE ALL THE INFORMATION IF THERE IS ANY CHANGE. BY REGISTERING AN ACCOUNT, YOU HEREBY AUTHORIZE Bitcoins10x TO CONDUCT INVESTIGATIONS THAT Bitcoins10x CONSIDERS NECESSARY, EITHER DIRECTLY OR THROUGH A THIRD PARTY, TO VERIFY YOUR IDENTITY OR PROTECT YOU, OTHER USERS AND/OR Bitcoins10x FROM FRAUD OR OTHER FINANCIAL CRIMES, AND TO TAKE NECESSARY ACTIONS BASED ON THE RESULTS OF SUCH INVESTIGATIONS.**

**YOU ALSO ACKNOWLEDGE AND AGREE THAT YOUR PERSONAL INFORMATION MAY BE DISCLOSED TO CREDIT BUREAUS AND AGENCIES FOR FRAUD PREVENTION OR FINANCIAL CRIME PREVENTION, WHICH MAY RESPOND TO OUR INVESTIGATIONS IN FULL.**

**d. Account Usage Requirements**

The Bitcoins10x Account can only be used by the account registrant. Bitcoins10x reserves the right to suspend, freeze or cancel the use of Bitcoins10x Accounts by persons other than account registrant. If you suspect or become aware of any unauthorized use of your username and password, you should notify Bitcoins10x immediately. Bitcoins10x assumes no liability for any loss or damage arising from the use of Bitcoins10x Account by you or any third party with or without your authorization.

**e. Account Security**

Bitcoins10x has been committed to maintaining the security of User entrusted funds, and has implemented industry standard protection for Bitcoins10x Services. However, the actions of individual Users may pose risks. You shall agree to treat your access credentials (such as username and password) as confidential information, and not to disclose such information to any third party. You also agree to be solely responsible for taking the necessary security measures to protect your Bitcoins10x Account and personal information.

You should be solely responsible for keeping safe of your Bitcoins10x Account and password, and be responsible for all the transactions under your Bitcoins10x Account. Bitcoins10x assumes no liability for any loss or consequences caused by authorized or unauthorized use of your account credentials, including but not limited to information disclosure, information release, consent or submission of various rules and agreements by clicking on the website, online agreement renewal, etc.

By creating a Bitcoins10x Account, you hereby agree that:

- i. you will notify Bitcoins10x immediately if you are aware of any unauthorized use of your Bitcoins10x Account and password or any other violation of security rules;
- ii. you will strictly abide by all mechanisms or procedures of Bitcoins10x regarding security, authentication, trading, charging, and withdrawal; and
- iii. you will take appropriate steps to logout from Bitcoins10x at the end of each visit.

**f. Personal Data**

Your personal data will be properly protected and kept confidential, but Bitcoins10x has the right to collect, process, use or disclose your personal data in accordance with the Terms (including the Privacy Policy) or applicable laws. Depending on the products or services concerned, your personal data may be disclosed to the following third parties:

- i. your transaction counterparty;
- ii. Bitcoins10x Operators, and the shareholders, partners, investors, directors, supervisors, senior managers and employees of such entities;
- iii. our joint ventures, alliance partners and business partners;
- iv. our agents, contractors, suppliers, third-party service providers and professional advisers, including the parties who have been contracted to provide us with administrative, financial, research, operations, IT and other services, in such areas as telecommunications, information technology, payroll, information processing, training, market research, storage and archival;

- v. third-party business partners who provide goods and services or sponsor contests or other promotional activities, whether or not in cooperation with us;
- vi. insurance companies or insurance investigators and credit providers;
- vii. credit bureaus, or any debt collection agencies or dispute resolution centers in the event of violation or dispute;
- viii. business partners, investors, trustees or assignees (actual or expected) that promote business asset transactions (which can be broadened to include any merger, acquisition or asset sale) of Bitcoins10x Operators;
- ix. professional consultants such as auditors and lawyers;
- x. relevant government regulatory agencies or law enforcement agencies to comply with laws or regulations formulated by government authorities;
- xi. assignees of our rights and obligations;
- xii. banks, credit card companies and their respective service providers;
- xiii. persons with your consent as determined by you or the applicable contract.

### **III. Bitcoins10x Services**

Upon completion of the registration and identity verification for your Bitcoins10x Account, you may use various Bitcoins10x Services, including but not limited to, Crypto-to-crypto Trading, Fiat Trading, contract trading, leveraged trading, Bitcoins10x Savings services, staking, acquiring market-related data, research and other information released by Bitcoins10x, participating in User activities held by Bitcoins10x, etc., in accordance with the provisions of these Terms (including Bitcoins10x Platform Rules and other individual agreements). Bitcoins10x has the right to:

- Provide, modify or terminate, in its discretion, any Bitcoins10x Services based on its development plan; and
- Allow or prohibit some Users' use of any Bitcoins10x Services in accordance with relevant Bitcoins10x Platform Rules.

### **1. Service Usage Guidelines**

#### **a. License**

Provided that you constantly comply with the express terms and conditions stated in these Terms, Bitcoins10x grants you a revocable, limited, royalty-free, non-exclusive, non-transferable, and non-sublicensable license to access and use Bitcoins10x Services through your computer or Internet compatible devices for your personal/internal purposes. You are prohibited to use Bitcoins10x Services for resale or commercial purposes, including transactions on behalf of other persons or entities. All the above actions are expressly prohibited and constitute a material violation of these Terms. The content layout, format, function and access rights regarding Bitcoins10x Services should be stipulated in the discretion of Bitcoins10x. Bitcoins10x reserves all rights not expressly granted in these Terms. Therefore, you are hereby prohibited from using Bitcoins10x Services in any way not expressly authorized by these Terms.

These Terms only grant a limited license to access and use Bitcoins10x Services. Therefore, you hereby agree that when you use Bitcoins10x Services, Bitcoins10x does not transfer Bitcoins10x Services or

the ownership or intellectual property rights of any Bitcoins10x intellectual property to you or anyone else. All the text, graphics, user interfaces, visual interface, photos, sounds, process flow diagrams, computer code (including html code), programs, software, products, information and documents, as well as the design, structure, selection, coordination, expression, look and feel, and layout of any content included in the services or provided through Bitcoins10x Services, are exclusively owned, controlled and/or licensed by Bitcoins10x Operators or its members, parent companies, licensors or affiliates.

Bitcoins10x owns any feedback, suggestions, ideas, or other information or materials (hereinafter collectively referred to as “Feedback”) about Bitcoins10x or Bitcoins10x Services that you provide through email, Bitcoins10x Services, or other ways. You hereby transfer all rights, ownership and interests of the Feedback and all related intellectual property rights to Bitcoins10x. You have no right and hereby waive any request for acknowledgment or compensation based on any Feedback, or any modifications based on any Feedback.

#### **b. Restriction**

When you use Bitcoins10x Services, you agree and undertake to comply with the following provisions:

- i. During the use of Bitcoins10x Services, all activities you carry out should comply with the requirements of applicable laws and regulations, these Terms, and various guidelines of Bitcoins10x;
- ii. Your use of Bitcoins10x Services should not violate public interests, public morals, or the legitimate interests of others, including any actions that would interfere with, disrupt, negatively affect, or prohibit other Users from using Bitcoins10x Services;
- iii. You agree not to use the services for market manipulation (such as pump and dump schemes, wash trading, self-trading, front running, quote stuffing, and spoofing or layering, regardless of whether prohibited by law);
- iv. Without written consent from Bitcoins10x, the following commercial uses of Bitcoins10x data are prohibited:
  - 1) Trading services that make use of Bitcoins10x quotes or market bulletin board information.
  - 2) Data feeding or streaming services that make use of any market data of Bitcoins10x.
  - 3) Any other websites/apps/services that charge for or otherwise profit from (including through advertising or referral fees) market data obtained from Bitcoins10x.
- v. Without prior written consent from Bitcoins10x, you may not modify, replicate, duplicate, copy, download, store, further transmit, disseminate, transfer, disassemble, broadcast, publish, remove or alter any copyright statement or label, or license, sub-license, sell, mirror, design, rent, lease, private label, grant security interests in the properties or any part of the properties, or create their derivative works or otherwise take advantage of any part of the properties.
- vi. You may not (i) use any deep linking, web crawlers, bots, spiders or other automatic devices, programs, scripts, algorithms or methods, or any similar or equivalent manual processes to access, obtain, copy or monitor any part of the properties, or replicate or bypass the navigational structure or presentation of Bitcoins10x Services in any way, in order to obtain or attempt to obtain any materials, documents or information in any manner not purposely provided through Bitcoins10x Services; (ii) attempt to access any part or function of the properties without authorization, or connect to Bitcoins10x Services or any Bitcoins10x servers or any other



systems or networks of any Bitcoins10x Services provided through the services by hacking, password mining or any other unlawful or prohibited means; (iii) probe, scan or test the vulnerabilities of Bitcoins10x Services or any network connected to the properties, or violate any security or authentication measures on Bitcoins10x Services or any network connected to Bitcoins10x Services; (iv) reverse look-up, track or seek to track any information of any other Users or visitors of Bitcoins10x Services; (v) take any actions that imposes an unreasonable or disproportionately large load on the infrastructure of systems or networks of Bitcoins10x Services or Bitcoins10x, or the infrastructure of any systems or networks connected to Bitcoins10x services; (vi) use any devices, software or routine programs to interfere with the normal operation of Bitcoins10x Services or any transactions on Bitcoins10x Services, or any other person's use of Bitcoins10x Services; (vii) forge headers, impersonate, or otherwise manipulate identification, to disguise your identity or the origin of any messages or transmissions you send to Bitcoins10x, or (viii) use Bitcoins10x Services in an illegal way.

By accessing Bitcoins10x Services, you agree that Bitcoins10x has the right to investigate any violation of these Terms, unilaterally determine whether you have violated these Terms, and take actions under relevant regulations without your consent or prior notice. Examples of such actions include, but are not limited to:

- Blocking and closing order requests;
- Freezing your account;
- Reporting the incident to the authorities;
- Publishing the alleged violations and actions that have been taken;
- Deleting any information you published that are found to be violations.

## **2. Crypto-to-crypto Trading**

Upon completion of the registration and identity verification for your Bitcoins10x Account, you may conduct Crypto-to-crypto Trading on Bitcoins10x in accordance with the provisions of these Terms and Bitcoins10x Platform Rules.

### **a. Orders**

Upon sending an instruction of using Bitcoins10x Services for Crypto-to-crypto Trading (an "Order"), your account will be immediately updated to reflect the open Orders, and your Orders will be included in Bitcoins10x's order book to match other users' Orders. If one of your Orders fully or partially matches another user's Order, Bitcoins10x will execute an exchange (a "Transaction"). Once the Transaction is executed, your account will be updated to reflect that the Order has been fully executed and closed, or the Order has been partially executed. The Order will remain uncompleted until it is fully executed or cancelled under paragraph (b) below. To conclude a Transaction, you authorize Bitcoins10x to temporarily control the Digital Currencies involved in your Transaction.

### **b. Cancellation**

For Orders initiated through Bitcoins10x Services, you may only cancel them before they have been matched with other Users' Orders. Once your Order has been matched with another user's Order, you may not change, revoke or cancel Bitcoins10x's authorization to complete the Order. For any partially matched Order, you may cancel the unmatched part of the Order unless such portion has been matched.

Bitcoins10x reserves the right to reject any cancellation request related to the Order you have submitted. If your account does not have sufficient amount of Digital Currencies to execute an Order, Bitcoins10x may cancel the entire Order, or execute part of the Order with the amount of Digital Currencies you have in your account (in each case, any Transaction related fees payable to Bitcoins10x are deducted as stated in paragraph (c) below).

**c. Fees**

You agree to pay Bitcoins10x the fees specified in [www.Bitcoins10x.com/en/fee/schedule](http://www.Bitcoins10x.com/en/fee/schedule). Bitcoins10x may, in its discretion, update the fees at any time. Any updated fees will apply to any sales or other Transactions that occur following the effective date of the updated fees. You authorize Bitcoins10x to deduct from your account any applicable fees that you owe under these Terms.

**d. Other Types of Crypto-to-crypto Trading**

In addition to the Crypto-to-crypto Trading that allows users to directly place orders as mentioned in paragraph (a) above, Bitcoins10x may, in its discretion, provide technical and platform services for other types of Crypto-to-crypto Trading under its separately formulated Bitcoins10x Platform Rules, such as One Cancels the Other (OCO) and block trade.

### **3. Fiat Trading**

Prior to conducting Fiat Trading, in accordance with type of fiat trading, you shall separately read and sign User Agreements with various Bitcoins10x partnered OTC platforms, and comply with the Legal Statement, Privacy Policy, P2P User Transaction Policy ([en/support/faq/360041066751](http://en/support/faq/360041066751)) and other specific Bitcoins10x Platform Rules related to Fiat Trading as well as the business rules of such partners, and open an account on such Bitcoins10x OTC platforms, following the completion of the registration and identity verification for your Bitcoins10x Account, if applicable. **a. Fiat Payments.** If you choose to utilise the Fiat Trading, you agree that Bitcoins10x UAB (registration number: 305595206) having its registered office at Didžioji g. 18, Vilnius, Lithuania, which is authorised by the Bitcoins10x Operators, may act as an agent for Bitcoins10x Operators and shall be responsible for the transaction (including for the purpose of refunds and cancellations). If the fiat payment for the crypto exchanged by the Bitcoins10x Operators is made to Bitcoins10x UAB acting as an agent of the Bitcoins10x Operator, the payment is accepted by Bitcoins10x UAB on behalf of respective Bitcoins10x Operator and you are deemed to be settled with the Bitcoins10x Operator. The activities of Bitcoins10x UAB defined herein are governed by the laws of the Republic of Lithuania. Separately, Bitcoins10x Digital Limited (registration number: 12340481) having its registered office at Hub 26 Hunsworth Lane, Cleckheaton, England, BD19 4LN is also a channel which may be made available to Users for withdrawal of fiat.

### **4. Futures Trading**

Unless otherwise specified by Bitcoins10x, to conduct Futures Trading, you must conclude with Bitcoins10x a separate Bitcoins10x Futures Service Agreement ([en/support/faq/360033180732](http://en/support/faq/360033180732)) and open a special Collateral Account, following the completion of registration and identity verification for your Bitcoins10x Account. You acknowledge and agree that:

- a. You fully understand the high risks of Futures Trading, including but not limited to the risk of major fluctuations of Digital Assets in Futures Trading, and the risk of exacerbated adverse outcome when leverage is used;
- b. You have sufficient investment knowledge and experience and the capacity to take risks arising from Futures Trading, and agree to independently assume all the risks arising from the investment of Futures Trading;
- c. Before performing Futures Trading, you have read and understood all the contents of the Bitcoins10x Futures Service Agreement and the relevant Bitcoins10x Platform Rules, and have consulted relevant professionals to make informed decisions on whether and how to complete Futures Trading according to their recommendations and your own reasonable judgment;
- d. You agree and authorize Bitcoins10x to take various reasonable measures in its discretion (including but not limited to forced liquidation and forced position reduction under specific circumstances) in accordance with the Bitcoins10x Futures Service Agreement and the relevant Bitcoins10x Platform Rules to protect the legitimate interests of you, Bitcoins10x and other Users.

## **5. Options Trading**

You acknowledge and agree that:

- a. You fully understand the high risks of Options Trading, including but not limited to the risk of major fluctuations of Digital Assets in Options Trading, and the risk of exacerbated adverse outcome when leverage is used;
- b. You have sufficient investment knowledge and experience and the capacity to take risks arising from Options Trading, and agree to independently assume all the risks arising from the investment of Options Trading;
- c. Before performing Options Trading, you have read and understood all the relevant Bitcoins10x Platform Rules, and have consulted relevant professionals to make informed decisions on whether and how to complete Options Trading according to their recommendations and your own reasonable judgment;
- d. You agree and authorize Bitcoins10x to take various reasonable measures in its discretion (including but not limited to forced liquidation and forced position reduction under specific circumstances) in accordance with the relevant Bitcoins10x Platform Rules to protect the legitimate interests of you, Bitcoins10x and other Users.

## **6. Margins Trading**

Unless otherwise specified by Bitcoins10x, prior to conducting Margins Trading, you must open a special Collateral Account and/or complete other related procedures, following the completion of registration and identity verification for your Bitcoins10x Account.

### **a. Risks of Margins Trading**

Margins Trading is highly risky. As a leveraged trader, you acknowledge and agree that you access and use Margins Trading and borrowing services at your own risk, which include but are not limited to:

- i. The liquidity, market depth and dynamics of the trading market fluctuate violently and change rapidly. The use of leverage may work to your advantage or disadvantage, which may result in major gains or losses as the case may be.
- ii. You are not eligible to receive forked currencies split from any blockchain assets in your Collateral Account, even if you have not engaged in any Margins Trading or borrowing at all.
- iii. Loans carry risk, and the value of your blockchain assets may decline. If the value of your assets drops to a certain level, you are responsible for dealing with these market circumstances.
- iv. In some market situations, you may find it difficult or impossible to liquidate a position. This may occur, for example, as a result of insufficient market liquidity or technical issues on Bitcoins10x.
- v. Placing contingent Orders does not necessarily limit your losses to the expected amount, as market conditions may prevent you from executing such orders.
- vi. Margins Trading does not have guaranteed measures against losses. As a borrower, you may suffer losses that exceed the amount you deposited into your Collateral Account.

**b. To start Margins Trading:**

- i. You represent and warrant that you are neither from the U.S. nor on any list of trade embargoes or economic sanctions, such as the Specially Designated National by OFAC (The Office of Foreign Assets Control of the U.S. Department of the Treasury).
- ii. You should fully understand the risks associated with Margins Trading and Lending, and be fully responsible for any trading and non-trading activities under your Bitcoins10x Account and Collateral Account. You should not engage in Transactions or invest in funds that are beyond your financial capacities;
- iii. You are fully responsible for knowing the true status of any position, even if Bitcoins10x may present it incorrectly at any time;
- iv. You agree to keep enough Digital Assets in your Collateral Account, as required by Bitcoins10x for Users' engagement in Margins Trading, and promptly repay your loan in full. Failure to keep enough assets or to timely repay the outstanding loan may result in forced liquidation of the assets in your Collateral Account;
- v. Even if with the ability to forcefully liquidate any position, Bitcoins10x cannot guarantee to stop losses. If your assets are insufficient to repay the outstanding loan after the liquidation of your position, you are still liable for any further shortfall of assets;
- vi. Bitcoins10x may take measures, in its discretion and on your behalf, to reduce your potential losses, including but not limited to, transferring assets from your Collateral Account into your Bitcoins10x Account and/or vice versa;
- vii. During Bitcoins10x system maintenance, you agree to be fully responsible for managing your Collateral Account under risks, including but not limited to, closing positions and repaying your loan.
- viii. You agree to conduct all Transactions, Margins Trading and/or borrowing on your own, and be fully responsible for your activities. Bitcoins10x assumes no liability for any loss or damage caused by your use of any Bitcoins10x services or your unawareness of the risks associated with the use of Digital Assets or with your use of Bitcoins10x Services.

## 7. Lending Services

Unless otherwise provided by Bitcoins10x, to borrow currencies, you must conclude with Bitcoins10x a separate Lending Services User Agreement and open a special Collateral Account and/or finish other relevant procedures, following the completion of registration and identity verification for your Bitcoins10x Account. You understand and agree that:

- a. There are considerable risks involved in Lending Services, which include without limitation to risks of fluctuation of the borrowed Digital Assets' value, derivative risks and technical risks. You shall carefully consider and exercise clear judgment to evaluate your financial situation and the aforesaid risks to make any decision on using Lending Services, and you shall be responsible for all losses arising therefrom;
- b. you shall cooperate to provide the information and materials related to identity verification and Lending Services as required by Bitcoins10x, and be solely responsible for taking necessary security measures to protect the security of your Collateral Account and personal information;
- c. you shall carefully read relevant Bitcoins10x Platform Rules before using Lending Services, and be aware of, understand and observe the specific information and rules regarding the operations of Lending Services, and you undertake that the use of the assets borrowed shall conform to requirements of these Terms and related laws and regulations;
- d. Bitcoins10x has the full right to manage your Collateral Account and collateral during the period in which Lending Services are offered, and reserves the right, under the circumstances specified in the Lending Services User Agreement or these Terms, to implement various risk control measures, which include but are not limited to forced liquidation. Such steps may cause major losses to you and you shall be solely responsible for the outcomes of such measures;
- e. Bitcoins10x has the right to temporarily or permanently prohibit you from using Lending Services when it deems it necessary or reasonable, and to the maximum extent permitted by law, without liability of any kind to you.

## 8. Bitcoins10x Savings Service

Bitcoins10x offers Bitcoins10x Savings, a service to provide Users with value-added services for their idle Digital Assets. To use Bitcoins10x Savings service, you must conclude with Bitcoins10x a separate Bitcoins10x Savings Service User Agreement ( [en/support/faq/360032559032](https://support.bitcoins10x.com/en/support/faq/360032559032)) and open a special Bitcoins10x Savings service account, following the completion of registration and identity verification for your Bitcoins10x Account. When using Bitcoins10x Savings service, you should note that:

- a. Bitcoins10x Savings assets will be used in cryptocurrency leveraged borrowing and other businesses.
- b. When you use Bitcoins10x Savings service, you will unconditionally authorize Bitcoins10x to distribute and grant the leveraged interest according to Bitcoins10x Platform Rules.
- c. You shall abide by relevant laws and regulations to ensure that the sources of Digital Assets are legitimate and compliant when using Bitcoins10x Savings service.
- d. When you use Bitcoins10x Savings service, you should fully recognize the risks of investing in Digital Assets and operate cautiously.
- e. You agree that all investment operations conducted on Bitcoins10x represent your true investment intentions and that unconditionally accept the potential risks and benefits of your investment decisions.

- f. Bitcoins10x reserves the right to suspend or terminate Bitcoins10x Savings service. If necessary, Bitcoins10x can suspend and terminate Bitcoins10x Savings service at any time.
- g. Due to network delay, computer system failures and other force majeure, which may lead to delay, suspension, termination or deviation of execution of Bitcoins10x Savings service, Bitcoins10x will use reasonable effort to ensure but not promise that Bitcoins10x Savings service execution system runs stably and effectively. Bitcoins10x does not take any responsibility if the final execution fails to match your expectations due to the above factors.

## **9. Staking Programs**

Bitcoins10x will from time to time launch Staking Programs for specific types of Digital Currencies to reward, as per certain rules, users who hold such Digital Currencies in their Bitcoins10x Accounts. When participating in Staking Programs, you should note that:

- a. Unless otherwise stipulated by Bitcoins10x, Staking Programs are free of charge and Users may trade during the staking period;
- b. Bitcoins10x does not guarantee Users' proceeds under any Staking Program;
- c. Bitcoins10x has the right to initiate or terminate Staking Program for any Digital Currencies or modify rules on such programs in its sole discretion;
- d. Users shall ensure that sources of the Digital Currencies they hold in Bitcoins10x Accounts are legal and compliant and undertake to observe related laws and regulations. Otherwise, Bitcoins10x has the right to take necessary steps in accordance with these Terms or Bitcoins10x Platform Rules, including, without limitation, freezing Bitcoins10x Accounts or deducting the Digital Currencies awarded to Users who violate the rules of respective Staking Programs.

## **10. Bitcoins10x POS Service Agreement**

- a. Bitcoins10x.com launched Bitcoins10x POS service for Bitcoins10x.com users to gain proceeds through idle cryptocurrency assets.
- b. Bitcoins10x POS assets will be used in cryptocurrency staking to gain proceeds and other businesses.
- c. When you use Bitcoins10x POS service, you will unconditionally authorize Bitcoins10x.com to distribute the staking interest according to the rules of the platform.
- d. You shall abide by the relevant laws of the State to ensure that the sources of assets are legitimate and compliant when using Bitcoins10x POS service.
- e. When you use Bitcoins10x POS service, you should fully recognize the risks of investment in cryptocurrency and operate cautiously.
- f. You agree that all investment operations conducted on Bitcoins10x.com represent your true investment intentions and that unconditionally accept the potential risks and benefits of your investment decisions.
- g. Bitcoins10x.com reserves the right to suspend or terminate Bitcoins10x POS service. If necessary, Bitcoins10x.com can suspend and terminate Bitcoins10x POS service at any time.
- h. Due to network delay, computer system failures and other force majeure, which may lead to delay, suspension or deviation of Bitcoins10x POS service execution, Bitcoins10x.com will use commercially reasonable effort to ensure but not promise that Bitcoins10x POS service execution system run stably

and effectively. Bitcoins10x.com does not take any responsibility if the final execution doesn't match your expectations due to the above factors.

## **IV. Liability**

### **1. Disclaimer of Warranties**

**TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW, Bitcoins10x SERVICES, Bitcoins10x MATERIALS AND ANY PRODUCT, SERVICE OR OTHER ITEM PROVIDED BY OR ON BEHALF OF Bitcoins10x ARE OFFERED ON AN "AS IS" AND "AS AVAILABLE" BASIS, AND Bitcoins10x EXPRESSLY DISCLAIMS, AND YOU WAIVE, ANY AND ALL OTHER WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NON-INFRINGEMENT OR WARRANTIES ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE IN TRADE. WITHOUT LIMITING THE FOREGOING, Bitcoins10x DOES NOT REPRESENT OR WARRANT THAT THE SITE, Bitcoins10x SERVICES OR Bitcoins10x MATERIALS ARE ACCURATE, COMPLETE, RELIABLE, CURRENT, ERROR-FREE, OR FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. Bitcoins10x DOES NOT GUARANTEE THAT ANY ORDER WILL BE EXECUTED, ACCEPTED, RECORDED OR REMAIN OPEN. EXCEPT FOR THE EXPRESS STATEMENTS, AGREEMENTS AND RULES SET FORTH IN THESE TERMS, YOU HEREBY ACKNOWLEDGE AND AGREE THAT YOU HAVE NOT RELIED UPON ANY OTHER STATEMENT OR AGREEMENT, WHETHER WRITTEN OR ORAL, WITH RESPECT TO YOUR USE AND ACCESS OF Bitcoins10x SERVICES. WITHOUT LIMITING THE FOREGOING, YOU HEREBY UNDERSTAND AND AGREE THAT Bitcoins10x WILL NOT BE LIABLE FOR ANY LOSSES OR DAMAGES ARISING OUT OF OR RELATING TO: (A) ANY INACCURACY, DEFECT OR OMISSION OF DIGITAL ASSETS PRICE DATA, (B) ANY ERROR OR DELAY IN THE TRANSMISSION OF SUCH DATA, (C) INTERRUPTION IN ANY SUCH DATA, (D) REGULAR OR UNSCHEDULED MAINTENANCE CARRIED OUT BY Bitcoins10x AND SERVICE INTERRUPTION AND CHANGE RESULTING FROM SUCH MAINTENANCE, (E) ANY DAMAGES INCURRED BY OTHER USERS' ACTIONS, OMISSIONS OR VIOLATION OF THESE TERMS, (F) ANY DAMAGE CAUSED BY ILLEGAL ACTIONS OF OTHER THIRD PARTIES OR ACTIONS WITHOUT AUTHORIZED BY Bitcoins10x; AND (G) OTHER EXEMPTIONS MENTIONED IN DISCLAIMERS AND PLATFORM RULES ISSUED BY Bitcoins10x.**

**THE DISCLAIMER OF IMPLIED WARRANTIES CONTAINED HEREIN MAY NOT APPLY IF AND TO THE EXTENT IT IS PROHIBITED BY APPLICABLE LAW OF THE JURISDICTION IN WHICH YOU RESIDE.**

### **2. Disclaimer of Damages and Limitation of Liability**

**TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL Bitcoins10x, ITS AFFILIATES AND THEIR RESPECTIVE SHAREHOLDERS, MEMBERS, DIRECTORS, OFFICERS, EMPLOYEES, ATTORNEYS, AGENTS, REPRESENTATIVES,**

**SUPPLIERS OR CONTRACTORS BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, CONSEQUENTIAL OR SIMILAR DAMAGES OR LIABILITIES WHATSOEVER (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF DATA, INFORMATION, REVENUE, PROFITS OR OTHER BUSINESSES OR FINANCIAL BENEFITS) ARISING OUT OF Bitcoins10x SERVICES, ANY PERFORMANCE OR NON-PERFORMANCE OF Bitcoins10x SERVICES, OR ANY OTHER PRODUCT, SERVICE OR OTHER ITEM PROVIDED BY OR ON BEHALF OF Bitcoins10x AND ITS AFFILIATES, WHETHER UNDER CONTRACT, STATUTE, STRICT LIABILITY OR OTHER THEORY EVEN IF Bitcoins10x HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES EXCEPT TO THE EXTENT OF A FINAL JUDICIAL DETERMINATION THAT SUCH DAMAGES WERE A RESULT OF Bitcoins10x'S GROSS NEGLIGENCE, FRAUD, WILLFUL MISCONDUCT OR INTENTIONAL VIOLATION OF LAW. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. NOTWITHSTANDING THE FOREGOING, IN NO EVENT WILL THE LIABILITY OF Bitcoins10x, ITS AFFILIATES AND THEIR RESPECTIVE SHAREHOLDERS, MEMBERS, DIRECTORS, OFFICERS, EMPLOYEES, ATTORNEYS, AGENTS, REPRESENTATIVES, SUPPLIERS OR CONTRACTORS ARISING OUT OF SERVICES OFFERED BY OR ON BEHALF OF Bitcoins10x AND ITS AFFILIATES, ANY PERFORMANCE OR NON-PERFORMANCE OF Bitcoins10x SERVICES, OR ANY OTHER PRODUCT, SERVICE OR OTHER ITEM, WHETHER UNDER CONTRACT, STATUTE, STRICT LIABILITY OR OTHER THEORY, EXCEED THE AMOUNT OF THE FEES PAID BY YOU TO Bitcoins10x UNDER THESE TERMS IN THE TWELVE-MONTH PERIOD IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO THE CLAIM FOR LIABILITY.**

### **3. Indemnification**

You agree to indemnify and hold harmless Bitcoins10x Operators, their affiliates, contractors, licensors, and their respective directors, officers, employees and agents from and against any claims, actions, proceedings, investigations, demands, suits, costs, expenses and damages (including attorneys' fees, fines or penalties imposed by any regulatory authority) arising out of or related to (i) your use of, or conduct in connection with, Bitcoins10x Services, (ii) your breach or our enforcement of these Terms, or (iii) your violation of any applicable law, regulation, or rights of any third party during your use of Bitcoins10x Services. If you are obligated to indemnify Bitcoins10x Operators, their affiliates, contractors, licensors, and their respective directors, officers, employees or agents pursuant to these Terms, Bitcoins10x will have the right, in its sole discretion, to control any action or proceeding and to determine whether Bitcoins10x wishes to settle, and if so, on what terms.

### **V. Announcements**

Please be aware that all official announcements, news, promotions, competitions and airdrops will be listed on [www.Bitcoins10x.com/en/support/announcement](http://www.Bitcoins10x.com/en/support/announcement). **USERS UNDERTAKE TO REFER TO THESE MATERIALS REGULARLY AND PROMPTLY. Bitcoins10x WILL NOT BE HELD LIABLE OR RESPONSIBLE IN ANY MANNER OF COMPENSATION SHOULD USERS**



## **INCUR PERSONAL LOSSES ARISING FROM IGNORANCE OR NEGLIGENCE OF THE ANNOUNCEMENTS.**

### **VI. Termination of Agreement**

#### **1. Suspension of Bitcoins10x Accounts**

You agree that Bitcoins10x shall have the right to immediately suspend your Bitcoins10x Account (and any accounts beneficially owned by related entities or affiliates), freeze or lock the Digital Assets or funds in all such accounts, and suspend your access to Bitcoins10x for any reason including if Bitcoins10x suspects any such accounts to be in violation of these Terms, our Privacy Policy, or any applicable laws and regulations. You agree that Bitcoins10x shall not be liable to you for any permanent or temporary modification of your Bitcoins10x Account, or suspension or termination of your access to all or any portion of Bitcoins10x Services. Bitcoins10x shall reserve the right to keep and use the transaction data or other information related to such Bitcoins10x Accounts. The above account controls may also be applied in the following cases:

- The Bitcoins10x Account is subject to a governmental proceeding, criminal investigation or other pending litigation;
- We detect unusual activities in the Bitcoins10x Account;
- We detect unauthorized access to the Bitcoins10x Account;
- We are required to do so by a court order or command by a regulatory/government authority.

#### **2. Cancellation of Bitcoins10x Accounts**

In case of any of the following events, Bitcoins10x shall have the right to directly terminate these Terms by cancelling your Bitcoins10x Account, and shall enjoy the right but not the obligation to permanently freeze (cancel) the authorizations of your Bitcoins10x Account on Bitcoins10x and withdraw the corresponding Bitcoins10x Account thereof:

- after Bitcoins10x terminates services to you;
- you allegedly register or register in any other person's name as a Bitcoins10x User again, directly or indirectly;
- the information that you have provided is untruthful, inaccurate, outdated or incomplete;
- when these Terms are amended, you state your unwillingness to accept the amended Terms by applying for cancellation of your Bitcoins10x Account or by other means;
- you request that Bitcoins10x Services be terminated; and
- any other circumstances where Bitcoins10x deems it should terminate Bitcoins10x Services.

Should your Bitcoins10x Account be terminated, the account and transactional information that meet data retention standards will be securely stored for 5 years. In addition, if a transaction is unfinished during the account termination process, Bitcoins10x shall have the right to notify your counterparty of the situation at that time. You acknowledge that a user-initiated account exit (right to erasure under GDPR or other equivalent regulations) will also be subjected to the termination protocol stated above. If Bitcoins10x is informed that any Digital Assets or funds held in your Bitcoins10x Account are stolen or otherwise are not lawfully possessed by you, Bitcoins10x may, but has no obligation to, place an

administrative hold on the affected funds and your Bitcoins10x Account. If Bitcoins10x does lay down an administrative hold on some or all of your funds or Bitcoins10x Account, Bitcoins10x may continue such hold until such time as the dispute has been resolved and evidence of the resolution acceptable to Bitcoins10x has been provided to Bitcoins10x in a form acceptable to Bitcoins10x. Bitcoins10x will not involve itself in any such dispute or the resolution of the dispute. You agree that Bitcoins10x will have no liability or responsibility for any such hold, or for your inability to withdraw Digital Assets or funds or execute trades during the period of any such hold.

### **3. Remaining Funds After Bitcoins10x Account Termination**

Except as set forth in paragraph 4 below, once a Bitcoins10x Account is closed/withdrawn, all remaining account balance (which includes charges and liabilities owed to Bitcoins10x) will be payable immediately to Bitcoins10x. Upon payment of all outstanding charges to Bitcoins10x (if any), Users will have 5 business days to withdraw all Digital Assets or funds from the account.

### **4. Remaining Funds After Bitcoins10x Account Termination Due to Fraud, Violation of Law, or Violation of These Terms**

Bitcoins10x maintains full custody of the Digital Assets, funds and User data/information which may be turned over to governmental authorities in the event of Bitcoins10x Accounts' suspension/closure arising from fraud investigations, investigations of violation of law or violation of these Terms.

## **VII. No Financial Advice**

Bitcoins10x is not your broker, intermediary, agent, or advisor and has no fiduciary relationship or obligation to you in connection with any trades or other decisions or activities effected by you using Bitcoins10x Services. No communication or information provided to you by Bitcoins10x is intended as, or shall be considered or construed as, investment advice, financial advice, trading advice, or any other sort of advice. Unless otherwise specified in these Terms, all trades are executed automatically, based on the parameters of your order instructions and in accordance with posted trade execution procedures, and you are solely responsible for determining whether any investment, investment strategy or related transaction is appropriate for you according to your personal investment objectives, financial circumstances and risk tolerance, and you shall be solely responsible for any loss or liability therefrom. You should consult legal or tax professionals regarding your specific situation. Bitcoins10x does not recommend that any Digital Asset should be bought, earned, sold, or held by you. Before making the decision to buy, sell or hold any Digital Asset, you should conduct your own due diligence and consult your financial advisors prior to making any investment decision. Bitcoins10x will not be held responsible for the decisions you make to buy, sell, or hold Digital Asset based on the information provided by Bitcoins10x.

## **VIII. Compliance with Local Laws**

It is Users' responsibility to abide by local laws in relation to the legal usage of Bitcoins10x Services in their local jurisdiction as well as other laws and regulations applicable to Users. Users must also factor, to the extent of their local laws all aspects of taxation, the withholding, collection, reporting and

remittance to their appropriate tax authorities.**ALL USERS OF Bitcoins10x SERVICES ACKNOWLEDGE AND DECLARE THAT THEIR FUNDS COME FROM LEGITIMATE SOURCES AND DO NOT ORIGINATE FROM ILLEGAL ACTIVITIES; USERS AGREE THAT Bitcoins10x WILL REQUIRE THEM TO PROVIDE OR OTHERWISE COLLECT THE NECESSARY INFORMATION AND MATERIALS AS PER RELEVANT LAWS OR GOVERNMENT ORDERS TO VERIFY THE LEGALITY OF THE SOURCES AND USE OF THEIR FUNDS.** Bitcoins10x maintains a stance of cooperation with law enforcement authorities globally and will not hesitate to seize, freeze, terminate Users' accounts and funds which are flagged out or investigated by legal mandate.

## **IX. Privacy Policy**

Access to Bitcoins10x Services will require the submission of certain personally identifiable information. Please review Bitcoins10x's Privacy Policy at [www.Bitcoins10x.com/en/privacy](http://www.Bitcoins10x.com/en/privacy) for a summary of Bitcoins10x's guidelines regarding the collection and use of personally identifiable information.

## **X. Resolving Disputes: Forum, Arbitration, Class Action Waiver**

PLEASE READ THIS SECTION CAREFULLY, AS IT INVOLVES A WAIVER OF CERTAIN RIGHTS TO BRING LEGAL PROCEEDINGS, INCLUDING AS A CLASS ACTION.

**1. Notice of Claim and Dispute Resolution Period.** Please contact Bitcoins10x first! Bitcoins10x wants to address your concerns without resorting to formal legal proceedings, if possible. If you have a dispute with Bitcoins10x, then you should contact Bitcoins10x and a ticket number will be assigned. Bitcoins10x will attempt to resolve your dispute internally as soon as possible. The parties agree to negotiate in good faith to resolve the dispute (which discussions shall remain confidential and be subject to applicable rules protecting settlement discussions from use as evidence in any legal proceeding).

In the event the dispute cannot be resolved satisfactorily, and you wish to assert a legal claim against Bitcoins10x, then you agree to set forth the basis of such claim in writing in a "Notice of Claim," as a form of prior notice to Bitcoins10x. The Notice of Claim must (1) describe the nature and basis of the claim or dispute, (2) set forth the specific relief sought, (3) provide the original ticket number, and (4) include your Bitcoins10x account email. The Notice of Claim should be submitted to an email address or hyperlink provided in your correspondence with Bitcoins10x. After you have provided the Notice of Claim to Bitcoins10x, the dispute referenced in the Notice of Claim may be submitted by either Bitcoins10x or you to arbitration in accordance with paragraph 2 of this Section, below. For the avoidance of doubt, the submission of a dispute to Bitcoins10x for resolution internally and the delivery of a Notice of Claim to Bitcoins10x are prerequisites to commencement of an arbitration proceeding (or any other legal proceeding). During the arbitration, the amount of any settlement offer made by you or Bitcoins10x shall not be disclosed to the arbitrator.

**2. Agreement to Arbitrate and Governing Law.** You and Bitcoins10x Operators agree that, subject to paragraph 1 above, any dispute, claim, or controversy between you and Bitcoins10x (and/or Bitcoins10x Operators) arising in connection with or relating in any way to these Terms or to your relationship with Bitcoins10x (and/or Bitcoins10x Operators) as a user of Bitcoins10x Services

(whether based in contract, tort, statute, fraud, misrepresentation, or any other legal theory, and whether the claims arise during or after the termination of these Terms) will be determined by mandatory final and binding individual (not class) arbitration, except as set forth below under Exceptions to Agreement to Arbitrate. You and Bitcoins10x Operators further agree that the arbitrator shall have the exclusive power to rule on his or her own jurisdiction, including without limitation any objections with respect to the existence, scope or validity of the Agreement to Arbitrate, or to the arbitrability of any claim or counterclaim. Arbitration is more informal than a lawsuit in court. THERE IS NO JUDGE OR JURY IN ARBITRATION, AND COURT REVIEW OF AN ARBITRATION AWARD IS LIMITED. There may be more limited discovery than in court. The arbitrator must follow this agreement and can award the same damages and relief as a court (including, if applicable, attorney fees), except that the arbitrator may not award declaratory or injunctive relief in favour of anyone but the parties to the arbitration. The arbitration provisions set forth in this Section will survive termination of these Terms. Arbitration Rules. The arbitration shall be subject to the HKIAC Administered Arbitration Rules (HKIAC. Rules) in force when the Notice of Arbitration is submitted, as modified by this Section X. The arbitration will be administered by the Hong Kong International Arbitration Centre (HKIAC). Unless the parties agree otherwise, there shall be only one arbitrator appointed in accordance with the HKIAC Rules. Any arbitration will be conducted in the English language. Regardless of the manner in which the arbitration is conducted, the arbitrator shall issue a reasoned written decision sufficient to explain the essential findings and conclusions on which the decision and award, if any, are based. JUDGMENT ON ANY ARBITRAL AWARD MAY BE GIVEN IN ANY COURT HAVING JURISDICTION OVER THE PARTY (OR OVER THE ASSETS OF THE PARTY) AGAINST WHOM SUCH AN AWARD IS RENDERED. Time for Filing: ANY ARBITRATION AGAINST Bitcoins10x OPERATORS MUST BE COMMENCED BY FILING A REQUEST FOR ARBITRATION WITHIN ONE (1) YEAR, AFTER THE DATE THE PARTY ASSERTING THE CLAIM FIRST KNOWS OR REASONABLY SHOULD KNOW OF THE ACT, OMISSION OR DEFAULT GIVING RISE TO THE CLAIM; AND THERE SHALL BE NO RIGHT TO ANY REMEDY FOR ANY CLAIM NOT ASSERTED WITHIN THAT TIME PERIOD. THIS ONE YEAR LIMITATION PERIOD IS INCLUSIVE OF THE INTERNAL DISPUTE RESOLUTION PROCEDURE SET FORTH IN PARAGRAPH 1 OF THIS SECTION, ABOVE. THERE SHALL BE NO RIGHT TO ANY REMEDY FOR ANY CLAIM NOT ASSERTED WITHIN THAT TIME PERIOD. If applicable law prohibits a one-year limitation period for asserting claims, any claim must be asserted within the shortest time period permitted by applicable law. Process; Notice: The party who intends to seek arbitration after the expiration of the Dispute Resolution Period set forth in paragraph 1, above, must submit a request to the HKIAC in accordance with the HKIAC Rules. If we request arbitration against you, we will give you notice at the email address or mailing address you have provided. You agree that any notice sent to this email or mailing address shall be deemed effective for all purposes, including without limitation to determinations of adequacy of service. It is your obligation to ensure that the email address and/or mailing address on file with Bitcoins10x is up-to-date and accurate. Seat of Arbitration: The seat of the arbitration shall be Hong Kong. Place of Hearing: The location of any in-person arbitration hearing shall be Hong Kong, unless otherwise agreed to by the parties. Governing Law: These Terms (including this arbitration agreement) shall be governed by, and construed in accordance with, the laws of Hong Kong. Confidentiality. The parties agree that the arbitration shall be kept confidential. The existence of the

arbitration, any nonpublic information provided in the arbitration, and any submissions, orders or awards made in the arbitration (together, the “Confidential Information”) shall not be disclosed to any non-party except the tribunal, the HKIAC, the parties, their counsel, experts, witnesses, accountants and auditors, insurers and reinsurers, and any other person necessary to the conduct of the arbitration. Notwithstanding the foregoing, a party may disclose Confidential Information to the extent that disclosure may be required to fulfill a legal duty, protect or pursue a legal right, or enforce or challenge an award in bona fide legal proceedings. This confidentiality provision shall survive termination of these Terms and of any arbitration brought pursuant to these Terms.

**3. Class Action Waiver.** You and Bitcoins10x agree that any claims relating to these Terms or to your relationship with Bitcoins10x as a user of Bitcoins10x Services (whether based in contract, tort, statute, fraud, misrepresentation, or any other legal theory, and whether the claims arise during or after the termination of these Terms) shall be brought against the other party in an arbitration on an individual basis only and not as a plaintiff or class member in a purported class or representative action. You and Bitcoins10x further agree to waive any right for such claims to be brought, heard, or arbitrated as a class, collective, representative, or private attorney general action, to the extent permissible by applicable law. Combining or consolidating individual arbitrations into a single arbitration is not permitted without the consent of all parties, including Bitcoins10x.

**4. Modifications.** Bitcoins10x reserves the right to update, modify, revise, suspend, or make any future changes to Section X regarding the parties’ Agreement to Arbitrate, subject to applicable law. You hereby consent and agree that it is your responsibility to ensure that your understanding of this Section is up to date. Subject to the applicable law, your continued use of your Bitcoins10x account shall be deemed to be your acceptance of any modifications to Section X regarding the parties’ Agreement to Arbitrate. You agree that if you object to the modifications to Section X, Bitcoins10x may block access to your account pending closure of your account. In such circumstances, the Terms of Use prior to modification shall remain in full force and effect pending closure of your account.

**5. Severability.** If any portion of these Terms are adjudged to be invalid or unenforceable for any reason or to any extent, the remainder of these Terms will remain valid and enforceable and the invalid or unenforceable portion will be given effect to the greatest extent permitted by law. pending closure of your account.

## **XI. Miscellaneous**

**1. Independent Parties.** Bitcoins10x is an independent contractor but not an agent of you in the performance of these Terms. These Terms shall not be interpreted as facts or evidence of an association, joint venture, partnership, or franchise between the parties.

**2. Entire Agreement.** These Terms constitute the entire agreement between the parties regarding use of Bitcoins10x Services and will supersede all prior written or oral agreements between the parties. No usage of trade or other regular practice or method of dealing between the parties will be used to modify, interpret, supplement, or alter the terms herein.

**3. Interpretation and Revision.** Bitcoins10x reserves the right to alter, revise, modify, and/or change these Terms at any time. All changes will take effect immediately upon being published on Bitcoins10x websites. It is your responsibility to regularly check relevant pages on our websites/applications to confirm the latest version of these Terms. If you do not agree to any such modifications, your only

remedy is to terminate your usage of Bitcoins10x Services and cancel your account. You agree that, unless otherwise expressly provided in these Terms, Bitcoins10x will not be responsible for any modification or termination of Bitcoins10x Services by you or any third party, or suspension or termination of your access to Bitcoins10x Services.

**4. Force Majeure.** Bitcoins10x will not be liable for any delay or failure to perform as required by these Terms because of any cause or condition beyond Bitcoins10x's reasonable control.

**5. Severability.** If any portion of these Terms is held invalid or unenforceable, such invalidity or enforceability will not affect the other provisions of these Terms, which will remain in full force and effect, and the invalid or unenforceable portion will be given effect to the greatest extent possible.

**6. Assignment.** You may not assign or transfer any right to use Bitcoins10x Services or any of your rights or obligations under these Terms without prior written consent from Bitcoins10x, including any right or obligation related to the enforcement of laws or the change of control. Bitcoins10x may assign or transfer any or all of its rights or obligations under these Terms, in whole or in part, without notice or obtaining your consent or approval.

**7. Waiver.** The failure of one party to require performance of any provision will not affect that party's right to require performance at any time thereafter. At the same time, the waiver of one party to seek recovery for the other party's violation of these Terms or any provision of applicable terms shall not constitute a waiver by that party of any subsequent breach or violation by the other party or of the provision itself.

**8. Third-Party Website Disclaimer.** Any links to third-party websites from Bitcoins10x Services does not imply endorsement by Bitcoins10x of any product, service, information or disclaimer presented therein, nor does Bitcoins10x guarantee the accuracy of the information contained on them. If you suffer loss from using such third-party product and service, Bitcoins10x will not be liable for such loss. In addition, since Bitcoins10x has no control over the terms of use or privacy policies of third-party websites, you should read and understand those policies carefully.

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